

Success Story

«In ZMS, we have found a contemporary system that meets the requirements of our decentralized structure.»

Ferdinand Giese
Project manager



www.wfb-lippstadt.de

Kaba Partner:



www.bb-sw.de

WfB GmbH, Lippstadt



A meaningful job is an important part of quality of life

WfB Lippstadt (sheltered workshop) employs some 150 staff, distributed across 5 sites. The majority of these full-time staff are responsible for the care of more than 770 handicapped people.

The WfB is primarily a service provider for mentally or psychologically handicapped people who are dependent on a place in the workshop due to their disability and also have corresponding requirements.

In addition, however, the WfB is also a production company. The comprehensive range of products manufactured by the WfB include primarily: metal and wood processing, assembly, packaging, laser signage and marking. The customers come primarily from regional industry (eastern sub-district of Soest), including also renowned medium-sized com-

panies. In addition to the implementation of production orders for third-party companies, the WfB, however, also manufactures its own products. Under the brand label 'SellaPort', the WfB produces and markets saddle cabinets and other equestrian sports equipment. Due to the diverse range of jobs, alternating places of work are frequently necessary for the employees.

Outdated software for the time management had served its time

With the existing time management software, that had been in use at the WfB since 1993, the working hours of the specialist staff could only be administered in a decentralized manner. A linking of time management across sites was not possible. With five locations and 150 full-time employees, a high degree of manual effort was therefore necessary to subsequently compile the data

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for analysis. The transparency of the system was also restricted as the current status of the employee time account could not be seen at a glance. In addition, the software would not have been capable of running on modern computer systems and would thus have served its time at the latest when new hardware was purchased.

Tailor-made solution

In 2005, the planning then began for the introduction of a new system. In the search for a professional supplier, there was initial contact with the company Breitenbach Software Engineering GmbH at the 2006 CeBit. At the in-house exhibition shortly afterwards, they then soon agreed joint collaboration.

With ZMS, the time management system from Breitenbach, the WfB had the ideal software solution for its requirements. A modern time management system with central data management, dynamic reporting, clearly structured user interface and data transparency.

But also the fair price-performance ratio and the geographical proximity of the software supplier were also positively rated by the WfB.

Smooth system changeover

Formation of a project group, installation of the software, implementation of a workshop, employee training, and detailed concept, all this was carried out in a test phase lasting just under three months without major complications.

The system was put into real-time operation in September 2006. Since then, the working hours have been recorded at Kaba terminals.

Goals more than exceeded with ZMS

After thirteen years of use with a familiar software, the employees were now forced to change their thinking. The initial skepticism and reservations towards the new system quickly turned into conviction and satisfaction after the familiarization period. In addition to the points already mentioned, the Breitenbach solution also offers other significant benefits. For instance, the display of the presence and absence across the five locations is used by the WfB as an important information instrument.

It is immediately recognizable where the corresponding staff are and what job they are currently engaged in. ZMS is also used as a controlling instrument for the requirements-oriented planning of the supply of care personnel.

The possible incurring of overtime can thus be discerned at an early stage; these are converted into flextime at the WfB. The WfB can intervene in a timely manner so that firstly superfluous and cost-intensive overtime can be avoided and secondly, however, the necessary level of care personnel can be upheld. Furthermore, very good analyses can be created with ZMS and these can be used as an ideal basis for balance sheet accounting.

The positive result overall is also confirmed by Ferdinand Giese (WfB, head of the project team): 'We are absolutely satisfied with the collaboration with Breitenbach and the result achieved up to now.'

