

«We can now gain an overview of personnel times, additional hours, absences and our personnel statistics via the PC»

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[www.lebenshilfe-hdh.de](http://www.lebenshilfe-hdh.de)

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[www.tisoware.com](http://www.tisoware.com)

## Lebenshilfe Heidenheim



### With a plan and vision

Assisting and providing support to people with disabilities is the declared goal of Lebenshilfe Heidenheim e.V. which was established a good 45 years ago. Via HWW GmbH, whose administrative organization is Lebenshilfe Heidenheim, 250 needy people can take advantage of employment and assistance offered in modern workshops. In the living area, there are around 110 residential care places in three residential complexes. There, 160 employees are devoted to the further development of the needy people assigned to their care. A task with great responsibility that requires a high degree of organization. The quality of the work with the handicapped people as well as the commercially positive development of Lebenshilfe Heidenheim played a pivotal role in the conceptual planning of a contemporary duty roster planning with time recording.

'We were looking for a technologically sophisticated solution that fits perfectly with the organizational and personnel situation of our care establishment,' explains Kurt Wörrle, managing director of HWW GmbH. 'Our employees, for example, have time-staggered work assignments so that we can care for people around the clock. In the past, all duty rosters and duty plans were recorded and post-calculated manually, which of course meant a lot of time and effort.' A flexible and efficient software system was needed that in light of the ever more complex tasks was able to usefully link several administrative fields at once.



# Success Story



## A system with a host of possibilities

A solution from tisoware Gesellschaft für Zeitwirtschaft GmbH in Reutlingen, which was specifically developed for the social services sector, was used.

The centerpiece is the software tisoware.BASIS that at the request of the Heidenheim-based company was expanded to include special modules. The company management thus decided to implement the electronic duty roster planning software tisoware.DIENST in the residential area. As a supplement to this, the time attendance recording system tisoware.ZEIT was installed for the entire facility and the employees activate this contact-free via four recording terminals of Kaba using a chip (Legic technology) when they arrive and leave. 'The duty roster serves as a basis for this time attendance,' explains Kurt Wörrle. 'The shift plans for our employees are created parallel to the staff deployment planning and then compared and documented via the connected time attendance recording system.'

This is supplemented by the linking of tisoware.ZEIT with the payroll accounting of the supplier SAGE which gives his team an additional benefit in transparency, precision and efficiency.

## Transparency and security

With the modern time attendance recording, several applications can be managed via one software. 'We can now gain an overview of personnel times, additional hours, absences and our personnel statistics via the PC,' says Wörrle. A system with a host of benefits: errors, for instance, in the correct time recording are minimized; the control of the compliance with statutory working hours is also transparent and thus understandable for everyone. Rest periods of the staff can be easily recorded too. The operators of the Heidenheim-based establishment also wanted the opportunity to document all work processes or recurring procedures.

The use of tisoware.WORKFLOW lent itself here as an optimum supplement to tisoware.BASIS. The system can, for instance, indicate duty assignments in the overall overview, compare overtime with hours worked or create vacation requests that are sent to the respective manager at the press of a button.

## Modularity offers benefits

The modular software system from tisoware offers the Heidenheim-based team a host of options for the improvement of administrative processes and for saving time. Time that can be used for the benefit of the handicapped people.