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António dos Santos
Managing Director STILC

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TAP, Portugal



Portuguese Airline TAP is focused on Kaba's SAP solution.

TAP is a Portuguese airline market leader, which celebrated its 60th anniversary on March 14th of 2005; the date which it also became part of the Star Alliance, the largest global alliance of airlines in the world.

With its Hub in Lisbon, a privileged access platform to Europe, and at the crossroad of several Continents, the Company currently flies to 58 destinations, within 27 countries in Africa, North and South America. In Brazil TAP stands out as the leading operational European transportation company. Continuing a strategic direction with its priority being satisfying clients expectations, TAP provides its clients with the best and easiest solutions for their travels, while adding additional value to their products.

With this objective, TAP has also established beneficial partnerships, on land and in the air; offering an increased number of destinations in cooperation with similar companies. This has created addition fringe benefits by using a diversified group of associates. The Portuguese airline has decided to install the SAP solution from Kaba for the time attendance and access control at the Lisbon Airport. The full integration of the solution, B-COMM ERP for SAP ERP into the existing SAP system of the airline is one of the reasons; another is its positive experience with Kaba. The working hours of the TAP staff have already been recorded with Kaba terminals using inductive readers. TAP has been supervised and advised by the well established and long standing, Kaba WFM partner STILC.

Success Story



In the context of a modernization campaign, the entire solution should accommodate the trend of modern technology. «In the course of integration of the SAP solution, the changing to contactless time attendance and access control will occur», explained António dos Santos, the managing director of STILC. The whole staff of the Portuguese airline - pilots, flight attendants, ground crew etc. - will receive new LEGIC cards.

The new solution will come to life after the installation of 100 Kaba terminals of type B-Net 93 20, in the entire airport. For especially sensitive areas, biometric terminals will be used for access control. The new SAP solution will even contain a canteen data collection. The TAP employees can now order their meals on more than 10 Kaba terminals of type B-Net 95 60.

After selecting food they will immediately receive a printed receipt with the choice to receive the ordered meal in the canteen at a later time. Deductions for this will be debited from their salary account. An elegant solution which improves the processes and appeals to the employees.