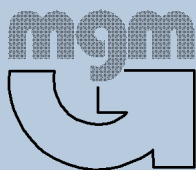


Success Story

«Our experience with the time attendance and the access control was very positive and we will be gradually expanding the system.»

Margit Stecher-Reiner
Personnel manager and deputy commercial
Director of the hospital

www.krankenhaus-frankenthal.de
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Stadtklinik, Frankenthal



An integrated system creates transparency and saves time

With its 315 beds, Frankenthal Town Hospital is the hospital for Frankenthal and the surrounding area. The hospital with its 5 departments (Internal medicine, surgery, gynaecology/midwifery, anaesthesiology/intensive medicine and psychiatry) provides care for the region's population, from birth to old age. Some 630 staff look after the health and well-being of the patients. From outpatient coloscopy, acupuncture and sleep apnoea screening to vacuum therapy, the hospital offers a number of special services in addition to the standard ones. The three new chief physicians also want to continuously expand the offer of treatment services in the future. There are regularly interactive events and presentations on the topic of preventive health care in the cafeteria.

In light of the cost pressure in the hospital sector, the existing resources and capacities need to be optimally used. This also applies of course for Frankenthal Town Hospital, too. Here, they thought about how the staff can be most effectively deployed and scheduled at an early stage. The cards for the planning board were replaced by an electronic system for personnel resource planning years ago. They opted for the time attendance system PER-RES (personnel resource management system) from mgm Gesellschaft für Organisationsberatung, Information und Datenverarbeitung im Gesundheitswesen mbH from Grünstadt, a specialist not only for IT and medical technology but also for personnel management in the hospital sector. The system manages the employee data, draws up the service plans, does the vacation calculation and provides

Success Story



the accounting program with all the wage-relevant data. All the wage agreement regulations are of course depicted here. «Today, we need a great deal of flexibility and transparency, and that is only possible with electronic support,» explains Margit Stecher-Reiner, personnel manager and deputy commercial director of the hospital. Whereas the working times were initially recorded at PCs and an old clocking-in machines, they opted for the installation of modern time recording terminals from Kaba around two years ago. Since then, all employees with variable working times have been booking with their LEGIC key fob. They can record not only their working times at Kaba terminals, they can also enquire about their time and vacation account status there. A terminal was initially put into operation in front of the new, converted chemist (now the Pharmaceutical/Medical Service Center) as a test. Here, the terminal was also used for online access control as regulations with regard to monitoring had to be complied with. «Our experience with time recording and access control was very positive, which led us to gradually expand the system,» emphasizes Margit Stecher-Reiner.

Additional time recording terminals were thus installed at the main entrance and on the 1st floor. It was then the turn of a highly sensitive area: the newborn babies' room. To effectively prevent the risk of a baby being kidnapped, the doors to the newborn babies' room were secured with an online access control reader. The room can thus only be entered by someone with the corresponding authorization on his/her LEGIC chip.

Access protection with CardLink: Convenient and secure

Major conversion work then permitted the implementation of a consistent security concept for access to rooms and areas. With the new, enlarged patient reception area, the functional areas (laboratories, rooms with diagnostic equipment) were to be protected in such a way that no unauthorized persons can enter them. In light of the tight budget, attention also had to be paid to the costs. The required system was to be convenient, secure and cost-effective. With CardLink from Kaba, the software partner mgm recommended a mechatronic solution that would then replace the key solution that existed up to then.

The showstopper here: the doors do not have to be laboriously wired; instead, they are equipped with digital cylinders. The access authorizations for every door are saved on the employee chips. The administration of the authorizations is done by the CardLink module of PER-RES. Via PER-RES, the mechatronic access control is seamlessly integrated into the already existing online system of time attendance and access control. Frankenthal Town Hospital was convinced by this concept.

«We did not require any new software, we only needed an enhancement,» says personnel manager Margit Stecher-Reiner, enthusiastically. «With this integrated system, we save time as the data only have to be centrally maintained once, and they are always up to date. We can guarantee security and now have an automated process, from the duty roster and time attendance to accounting.» The Town Hospital is therefore very satisfied with the system from Kaba and the support from mgm and intends to gradually expand the access control to include other rooms.