



User Report of the
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Success Story

Wagner Tiefkühlprodukte GmbH, Nonnweiler

«It's amazing how this solution saves valuable time by automating routine tasks, allowing more time for other tasks. Because of the huge number of data the system will amortize in no time.»

Peter Keßler
IT-Manager

www.pizza-wagner.de
www.computime-online.de



CompuTime
Ausweissysteme GmbH



SOFTWARE
SAP
PARTNER



Wagner Tiefkühlprodukte GmbH (frozen foods), based in Nonnweiler-Braunshausen and a second location in Nonnweiler-Otzenhausen, is one of Europe's largest manufacturer of frozen pizzas. Thanks to high quality standards, a consequent brand policy, and clear product differentiation, the family business Wagner (1,100 employees) has achieved a national sales market share of 33 percent (Source: ACNielsen Tiefkühlpizza, LEH without Aldi, January - May 2004). The range of the tradition-rich frozen food specialist extends from the bestseller product, the classical «Steinofen pizza» to the premium product «La Pizza» to the organic pizza «Unsere Natur» («Our nature»). It also includes snack products such as the Piccolinis that, in their salami variation, represent the second strongest individual product in Germany. Wagner was founded in 1969 in

Nonnweiler-Braunshausen through master baker Ernst Wagner. After Wagner took over his parents' restaurant in 1952, the ingenious baker was on the lookout for concepts to produce high quality food on stock. The reason: His restaurant was right in the middle of the recreation area Petersberg and on weekends hikers and skiers from far and near came to visit and ate at his restaurant. Ernst Wagner found the solution in deep-freezing, an at that time unknown preservation method. It was more an accident when he discovered the product that Wagner stands for today: The pizza. From a trip to Italy with his family he took the pizza idea back to Germany where he brought the yeast dough and the baking method to perfection.

Success Story

Wagner concentrated on frozen pizzas for food retailing. Wagner's breakthrough was in 1985 when he invented the first industrial stone baking oven and the crispy and super-thin «Original Wagner Steinofen Pizza» which became the company's hallmark. Sixteen different types of stone oven pizza are among the most popular products in freezer compartments today.

Nothing but the best will do

Three things are responsible for the same top quality products: The use of high grade ingredients, meticulous inspections, and qualified employees. All raw materials undergo sensory, microbiological, and chemical inspections. No compromise is accepted in the choice of materials: Only the best ingredients go into a Wagner pizza: For instance naturally matured cheeses, Black Forest bacon, selected pepperoni, and cooked ham. Sun-ripened tomatoes arrive directly from Italy. Herbs such as parsley, basil, dill or chives are always fresh when frozen.

Work is done at the two production sites according to different time models. Fixed working hours, flextime, rolling systems, a two-shift system (morning shift/day shift), and a permanent night-shift.

Working times are recorded at a Kaba time system which is fully integrated into the existing SAP system. The special feature is that time recording is coupled with a shift-controlled access control.

«Whether access is granted or denied depends on the employee's personal shift schedule which is deposited in SAP», explains Manuela Schwer who is responsible for time and attendance at Wagner. Because of the great number of employees the company opted for an access control system to restrict access to unauthorized individuals. «We wanted to increase plant safety», says Peter Keßler, IT Manager at Wagner. The AC system was introduced in October 2003 after access terminals had been installed at all entrance doors and access points and after one of Kaba's developers had created a special module for the B-COMM solution for R/3 ERP. This special module guarantees «shift-controlled» access control that Wagner had asked for. Implementing access control was actually the second step in a carefully planned process. The first step was to reorganize time and attendance. After SAP HR has been introduced, a matching subsystem for time recording was needed. «Data had to be exchanged automatically and no longer manually», explains Manuela Schwer. The most convincing software solution for the company was B-COMM for SAP R/3 ERP, offered by Kaba Benzing partner CompuTime. «It is a well-established system on the market and we have made positive experience with the company in the past», says Manuela Schwer.

«With this system Kaba offers a widespread standard solution which is fully integrated into SAP and runs autonomously in the background.» Implementation of the system went completely hassle-free after numerous tests have been made in various areas. Since then Wagner has not had any major problems with the system. The company is very pleased with the complete system and CompuTime's outstanding service.

A number of advantages have resulted for the company from the introduction of electronic time recording. «Automatic data transfer from the time area into the payroll area results in enormous savings in time for the HR department», confirms Manuela Schwer. «Besides that I can immediately see if employees are present or not.»

