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# Success Story

## Industrie- und Handelskammer, Würzburg-Schweinfurt

«The hardware runs smoothly and Planzeit's service is excellent.»

«The system makes work much easier. Today everything goes much faster.»

«Transparency has been significantly increased for both the company and its employees.»

**Christian Mauer**  
Division Manager IuK

[www.wuerzburg.ihk.de](http://www.wuerzburg.ihk.de)  
[www.planzeit.de](http://www.planzeit.de)



### Contactless time recording with key tags has stood the test of time

Main tasks of the Chamber of Commerce and Industry (CCI) Würzburg-Schweinfurt are consulting, support of interns during their vocational training, and conducting on-the-job training. The CCI headquarters with the administration building, integrated technology center, and «business incubator» as well as their center for continuing education is located in Würzburg. A branch office and the center for continuing education is located in Schweinfurt. Some 82 employees provide 48,000 member companies with help and advice. The CCI's range of services for «Companies and Regions» goes from protection of labor, commercial law up to tariff information. Core areas are vocational training and continuing education. Since 1998, the working hours of the CCI staff is recorded and processed with Kaba Benzing terminals and Planzeit time recording software. «We desperately needed a modern and flexible system that could map all of our working-time models», remembers Christian Mauer, Division Manager IuK of CCI. There is a multitude of different working times: Fix working times, flextime, part time models, etc. The service center e.g. works from 7:15 am to 7 pm with core hours from 8:30 am to 4 pm. The center for continuing education even works to 4 pm on Saturdays.

«We wanted an upgradable and expandable PC system that is able to record and process all our working hours regulations. It had to be network-compatible, contain a data memory and a leave schedule, offer many analysis options, and it had to be user-friendly», summarizes Christian Mauer. «We also had to connect the branch office in Schweinfurt.» From the very beginning, the Chamber of Commerce and Industry thought about implementing an access control system together with the time and attendance system. The individual buildings and the driveway to the underground parking area had to be secured with access control terminals in order to reduce all those keys that were handed out in the past. After comparing several offers, the project team decided in favor of Planzeit software and Kaba Benzing terminals. «Both companies met all our requirements and the presentation of the solution was very impressive,» explains Christian Mauer. The more than 10-year old cooperation of Kaba Benzing and Planzeit played a large role, too. First, two time recording terminals were installed in Würzburg and one in Schweinfurt which was connected via modem. Later, another time recording terminal was added in Schweinfurt plus four access control terminals.

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The terminals are connected with the headquarters in Würzburg via a leased line. Two more access control terminals were installed in Würzburg. Since then, lecturers and the service staff also uses the access control system. A total of 143 persons take part in the system. Whether time recording or access control - all terminals operate with the contactless LEGIC key tag. «The key tags are very effective. They are more convenient than a regular card, cannot be forgotten, and don't wear out,» says Christian Maurer. «When keys were lost in the past, locks had to be exchanged. This has become much easier with the LEGIC key tags.

All that has to be done is disable or block the respective code.» The recorded times are buffered in the terminals and transmitted to the server several times a day. Evaluations take place in Planzeit's time and attendance software. «Analysis options are manifold and are intensively used», emphasizes Christian Maurer. «Supervisors get the time data of their staff as a monthly overview. Employees are also able to view their own time status in the system. Employees really accept the system because they can take a look at their time bank every day.»

The Chamber of Commerce and Industry in Würzburg-Schweinfurt is very pleased with the system. «The hardware runs smoothly and Planzeit's service is excellent», comments Maurer. «The system makes work much easier. Today everything goes much faster. Although the number of employees increased from 80 to 150, time data is still managed and handled by one employee. Transparency has been significantly increased for both the company and its employees.»