

«Characteristics like technology, stability and the integrity of the systems involved really convinced us.»

Klaus Biehl
Application Manager

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EUROGATE Gruppe, Hamburg

Up-to-date and secure around the clock

Where the port staff works in shifts around the clock, a reliable time recording system is a must and forms the basis for efficient personnel planning. In order to be always up-to-date, EUROGATE has implemented a new high-performance and very flexible Time and Attendance system combined with Access Control at their locations in Bremerhaven and Hamburg.

Together with Contship Italia, EUROGATE is Europe's leading network of container terminal logistics. Last year, more than 10.7 M. standard containers (TEU = Twenty feet Equivalent Unit) were handled at the nine container terminals. EUROGATE was formed in 1999 by the merger of EUOKAI Hamburg and the container sector of the «Bremer Lagerhaus Gesellschaft». Volume leader is the location in Bremerhaven with more than 3.2 M. TEU, closely followed by the Medcenter container terminal in Gioia Tauro/Italy - the largest transshipment hub in the Mediterranean. In just a few hours even the World's largest container ships are loaded and unloaded at the EUROGATE terminals. In addition to container handling, EUROGATE also offers made-to-measure logistics solutions and container transport by rail, road, feeder, and inland waterway. Trans-national, intermodal container

transport systems link the sea terminals with the most important European economic centers. EUROGATE offers all container-related services from packing-up to warehousing directly at the terminal.

Together with Contship Italia, EUROGATE runs container terminals in Bremerhaven and Hamburg on the North Sea coast; Gioia Tauro, La Spezia, Livorno, Ravenna, and Salerno on the Mediterranean coast; and Lisbon on the Atlantic coast.

Approximately 3,000 employees work at the two most efficient container terminals in Bremerhaven and Hamburg. Salaried employees in the administrative sector have flextime banks, whereas hourly employees work in 3 shifts, 24 hours a day and 7 days a week.

EUROGATE applies several working-time models, with approximately 50,000 daily, 2,500 weekly, and 1,500 periodical work schedules. With the implementation of an SAP system, the project team was also looking for a new time and attendance system, that had to, combined with access control, replace an old system that only existed in some areas. «We wanted to implement a reliable system based on the latest technology»,

Success Story

said Klaus Biehl (Application Manager at EUROGATE), describing the company's most important requirement.

Another requirement was that EUROGATE wanted to produce badges themselves in order to be more flexible. After a request for proposal (RFP) process, EUROGATE selected Friedrich Marx in Hamburg, that suggested an integrated system based on Kaba Benzing hardware and Identa's LEGIC badges. «Characteristics like technology, stability and the integrity of the systems involved really convinced us», explains Klaus Biehl.

EUROGATE started out with the implementation of the Time and Attendance system. In 2003, a total of 20 Bedanet 93 40 time recording terminals and 8 Bedanet 95 80 information terminals were installed at the facilities in Hamburg and Bremerhaven. Both locations also had the IDECard badging system with a camera installed by Identa. The locations are connected with each another via an Oracle database. Badge issuing stations were set up at four different locations.

The Identa system does not only serve badge production, but is as management system the leading system with automatic data export for the ICARO communications software and the SAP system. In the summer of 2003, the system was gradually introduced to the hourly employees in Hamburg and the salaried employees in Bremerhaven. On January 1, 2004 the hourly employees in Bremerhaven were also acquainted with the system. Meanwhile approximately 8,000 badges were issued. Some of them were handed out to temporary workers or hired help as well as suppliers. «All in all, the implementation of the system went off smoothly», emphasizes Dirk Lamprecht, Application Engineer at EUROGATE. The Time and Attendance system delivers data for accounting in SAP and controls personnel resource planning, «Team leaders are now able to mobilize their staff more efficiently.» In a second step in 2004, the project team started to replace the outdated access control system in Hamburg and Bremverhaven with the new system.

Approximately 30 Kaba Benzing Bedanet 92 20, 91 05, and 91 04 access terminals secure the entries to staffrooms as well as entries and exits to the EUROGATE premises for cars and trucks. Currently the retrofitting of the gate is in full swing.

Although the project at EUROGATE is not yet complete, the project team sums up: «We are very satisfied with the system», says Dirk Lamprecht. «It is stable and very flexible.» The realization and support of this extensive project by Friedrich Marx in Hamburg together with their partners Thede Zeit and Leistung in Bremen, Identa, and Kaba Benzing worked out perfectly. Not only the enterprise profited from the new Time and Attendance system, also EUROGATE's staff now has new possibilities. At eight information terminals, employees can now easily view their time balances or their vacation time available. They can also print out lists on the connected printer. «This service is frequently used by our staff», emphasizes Klaus Biehl.