

Success Story

Success Story Redcats, France



www.redcats.com

«We have looked for a known supplier of T & A terminals, with references such as Auchan; Kaba has this experience»

Kaba systems:

B-COMM on a Windows server / SQL server 2005
Mifare technology
Badge readers: B-Net 93 40 (48 terminals)



Redcats

Distributor of fashion and home decoration products, Redcats runs a portfolio of 14 market-leading brands: La Redoute, La maison de Valérie, Vertbaudet, Somewhere, Cyrillus, Daxon, Ellos, Avenue, Jessica London, Woman Within, Roaman's, KingSize, The Sportsman's Guide, The Golf Warehouse.

Operating in 30 countries, with more than 20,000 employees, Redcats distributes its products via the Internet, specialty stores and catalogs.

The company's distribution network combines about sixty e-commerce sites, nearly 600 stores in France and other countries and about thirty catalogs.

Redcats uses HR Access V5 with a Kaba interface certified for HR Access and 48 connected B-Net 93 40 terminals. This installation is spread over 5 sites.

Interview with Mr. Mohamed EL BOUJ-JOUFI - IT Project Manager & Mr. Pascal DUPLOUY - HRIS Project Manager, who report:

«Modernization and replacement of the T & A Terminals»

The GESTOR (GFI group) badge readers existing at Redcats since 1977 having become obsolete, the issue of the project was to replace them by an

advanced, scalable, and compatible time and attendance Management system incorporating the latest technologies. The target was to reduce the number of badge readers by 40%. On the technical level, the objective was to limit the interfaces of the standard system. Economically, the project aimed to abandon the costly Transpac lines used in the old system, thus leading to a significant reduction of maintenance costs.

«Reasons for choosing HR Access - Kaba»



The HR Access - Kaba partnership was the key element in choosing the solution and the badge readers. Additionally, the Kaba solution had the advantage of not being a proprietary solution, which was an indispensable factor for Redcats. Furthermore, in terms of modularity of the reader, the Kaba terminals were compatible with the new access control system, based on Mifare technology, installed in the premises of Redcats.

«The Kaba staff demonstrated exemplary responsiveness when we needed their assistance.»

«Kaba showed patience during this project, since its launching was postponed several times.»

«Our partner Kaba supported us throughout the entire project.»

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«Big Bang launch after a long period of study»

This project, which finally led to the common launch of the new system for the entire company in June 2009, was started in 2005 and was spread over 4 years. We had to face several complications, mainly due to difficulties in understanding between the developer, the integrator, the operator and the manufacturer; certain complications could have been avoided if Kaba had been more involved in the stages of operational studies. We managed to surmount these difficulties, allowing the system to be launched in acceptable conditions.

«A time and attendance management solution customized to meet our needs»

The Kaba system has provided a real solution to the requirements of Redcats. Technically, the storage capacity has been multiplied by 6 and the management of individual and group messages has been improved.

The solution has also proved beneficial in terms of maintenance. All badge readers can be clearly identified, thus simplifying maintenance.

Furthermore, the maintenance process was reassessed and improved by creating a reserve stock (available material and repair within 4 hours). The responsiveness of the Kaba team is always excellent.

Economically, we achieved a significant return on investment by abandoning the Transpac lines used for the old time & attendance system. The end of the subscription to those lines that had linked all entities allowed us to make a real saving compared to the previous system.

«Products and a solution selected for a period of 20 years»

The Kaba solution and its products have been selected for an estimated service life of 20 years. The Kaba products, in particular the B-Net 93 40 terminals, have a significant scaling potential, thus increasing the durability of the system. We are also very satisfied with the storage capacity and the increased display space for messages on the terminals. From a technical point of view, the Kaba offer is a proof of confidence. In conclusion, and despite the difficulties we had to face during the assessment phase, Redcats is totally satisfied with the Kaba solution, both with the product quality and the maintenance support.

The Kaba - HR Access solution provides all the guarantees expected for a project of the Redcats type.