

Success Story SAP - B-COMM for R/3 ERP

Schott Glas, Mainz / Germany

Technology concern with high dynamic in search of a standardized and stable solution

SCHOTT is an international technology concern that is represented in major markets around the globe. Founded in 1884 in Jena, Germany, as the "Glasmische Laboratorium Schott & Genossen," the concern today achieves a revenue of approximately 1.96 billion Euros. Nearly 20,000 employees work in production facilities and sales offices in 38 different countries. SCHOTT's purpose is to improve how people live and work through expert solutions in specialty materials, components, and systems. Major markets include the white goods industry; optics and optoelectronics; pharmaceuticals; information technology; entertainment electronics; lighting; automotive engineering; and solar technology.

SCHOTT Glas, the parent firm of the SCHOTT concern, is an enterprise of the Carl-Zeiss foundation, which was founded in 1889 by Ernst Abbe in Jena, Germany. The name SCHOTT is associated with technological milestones in glass.

The firm began in 1884 when Otto Schott developed optical glass with completely new optical properties and for the first time based glass production on scientific principles. Later, Otto Schott invented chemically resistant borosilicate glass that was able to withstand high temperatures. In 1968, SCHOTT's ZERODUR® glass-ceramic introduced a new era of telescope mirror substrates for astronomy. Since 1974, CERAN® glass-ceramic cooking surfaces have been used in kitchens worldwide. In 1991, the world's largest glass monolith was produced in the centrifugal casting process: a ZERODUR® telescope mirror substrate with a diameter of 8.2 meters (approximately 26 feet 8 inches). Since 1993, glass as thin as 0.03 mm has made advances in flat display technology possible. Borosilicate float glass products PYRAN® and PYRANOVA® set new standards in fire-resistant glazing since the mid-1990's. And finally since 1998, SCHOTT has been a complete supplier of high-tech optical materials for semiconductor manufacture. Besides the traditional glass sector, SCHOTT also manufactures special plastics for pharmaceutical containers and components for data and communications technology.

In Germany, SCHOTT employs approximately 9,750 people in 12 locations. For personnel administration, the company had been using SAP R/3 for quite a while. However, the subjacent time recording system had numerous problems. "We continually had technical breakdowns of the time recording system," explains Lutz Bessler, Project Manager in SCHOTT's IT department. "The manual maintenance expense for decentralized time-recording clerks was very high and employee acceptance was very low. We received little support from the supplier."



"We were able to save costs because local systems became unnecessary. We are saving a lot of time because maintenance support at the different locations is no longer needed."

"The entire system runs smoothly. We do not have any problems and the teamwork with our contact people at Kaba Benzing has been great."

Lutz Bessler -
Project Manager

SCHOTT
glass made of ideas

www.schott.com



Kaba Benzing GmbH
Sales support / SAP-Team
Albertstrasse 3

78056 Villingen-Schwenningen,
Germany

Phone ++49-7720-603-300
Fax ++49-7720-603-173
E-Mail info@kaba-benzing.com
Internet www.kaba-benzing.com

Anwenderbericht

Success Story

Anwenderbericht

Success Story

Success Story SAP - B-COMM for R/3 ERP

Schott Glas, Mainz / Germany

Eventually SCHOTT began to look for a stable time recording subsystem for all locations that utilized corporate badges. "We were looking for a standard solution for the entire SCHOTT concern with a central server in Mainz for all personnel branches in Germany," explains Lutz Bessler. The system change needed to be implemented during normal business operations, without interrupting production. After extensive research, SCHOTT opted for Kaba Benzing's SAP solution, which has been implemented in 750 companies worldwide. The Kaba Benzing subsystem became the company standard at SCHOTT's locations in Germany and eventually at their other locations abroad. Add-on modules such as TCS time records and visitor management were made available to all locations as well.

In October 2002, 40 Bedanet 93 40 and Bedanet 93 20 time recording terminals, 6 Bedanet 93 80 information terminals, and 30 access control terminals were installed. Since then, the SCHOTT staff has recorded their work times with contact-free LEGIC badges in different locations. Unlike their previous time recording system, the Kaba Benzing solution has given SCHOTT a stable time recording system that requires very little support. "The manual maintenance effort was clearly reduced," states Lutz Bessler. "Employee acceptance has drastically increased. This solution has the advantage of having only one interface, which is very important with regard to a release change."

"We were able to save costs because local systems became unnecessary. We are saving a lot of time because maintenance support at the different locations is no longer needed. The entire system runs smoothly. We do not have any problems and the teamwork with our contact people at Kaba Benzing has been great." Because of this success, SCHOTT can begin planning future installations in England, France, and the U.S. and be free of all worries.



Anwenderbericht

Success Story

Anwenderbericht

Success Story



Kaba Benzing GmbH
Sales support / SAP-Team
Albertstrasse 3

78056 Villingen-Schwenningen,
Germany

Phone ++49-7720-603-300
Fax ++49-7720-603-173
E-Mail info@kaba-benzing.com
Internet www.kaba-benzing.com